

## FAQs Regarding the New Automated Self-Instruction Program

### **1. When did the program go live?**

Saturday, December 1, 2018

### **2. Is the program through the AGD website?**

No, we are proud to have a new outside vendor, Gauge, Inc. (Test.com), who is housing the Self-Instruction automated program.

### **3. Can non-AGD members participate in the program?**

Yes, Non-AGD members will have to register through the AGD website Self-Instruction page in order to get a user number. All participants will be required to have a user number to log into the new system.

### **4. Can members/nonmembers still purchase exercises on the AGD website or from the journal?**

No, all purchases will be done online through our vendor.

### **5. Will *General Dentistry* still have the exercises?**

The journal will still have the articles and exercises; however there will be no answer sheet. Participants will be directed to the Self-Instruction page of the AGD website and will be instructed to click the link to complete the exercise online through our vendor.

### **6. Were the prices updated the same as the program?**

Yes, new pricing went into effect on January 1, 2019 for members and nonmembers.

### **Self-Instruction Enrollment Packages**

<b>Package</b>	<b>Members</b>	<b>Non-members</b>
1 exercise	\$30	\$50
3 exercises	\$70- <i>Save \$20</i>	\$100- <i>Save \$50</i>
6 exercises	\$120- <i>Save \$60</i>	\$170- <i>Save \$170</i>
12 exercises	\$180- <i>Save \$180</i>	\$255- <i>Save \$345</i>

**7. Can members still submit paper and pencil answer sheets from previous journals?**

No, we will no longer accepting paper/pencil answer sheets as of April 1, 2019. The journals with these exercises will still have the answer sheets available to the members. As of the Nov/Dec 2018 journal, no answer sheets were published in the journal nor will there be answer sheets in any other edition of the journal. No other exercise answer sheets will be accepted.

**8. If a participant needs a new CE letter, who should they contact?**

If a participant needs a new CE letter for exercises before #414 then the request should be contact 888/243-3368, ext, 4969 or 4336. If a participant needs a new CE letter for exercises completed through the Gauge program, then they should log into their account, go into their exercise history and print off a copy of the CE letter.

**9. Will the Self-Instruction program still offer “special” enrollments as they have done in the past?**

Yes, however the special enrollments will be limited to 3 offers per year (March, July, & October) and will only be available to AGD members. Non-AGD members do not qualify for this benefit.

**10. I currently have exercise I previously purchased, but have not used. Can I use them with the new system?**

Yes, as of March 27, 2019 all participants who previously purchased Self-Instruction exercises before December 1, 2018 will have their purchases transferred over to the new system.

For further assistance regarding the New Automated Self-Instruction Program, please email us at [self-instruction@agd.org](mailto:self-instruction@agd.org) or call us at 888/243-3368, ext. 4969 or 4336.